



# SAROJINI NAIDU VANITA PHARMACY MAHA VIDYALAYA

College for Women (Sponsored by The Exhibition Society), Tarnaka, Secunderabad

Affiliated to Osmania University, Approved by AICTE & PCI

ISO : 9001 : 2015 Certified Institution

NBA Accredited B. Pharmacy Course

Ref.: SNVPMV/

Date: 10/2/2020

## CONSTITUTION OF GRIEVANCES AND REDRESSAL COMMITTEE

Sarojini Naidu Vanita Pharmacy Mahavidyalaya established Grievance cell in the year 2018 in the month of March, with the aim to address the grievances from students, parents, teaching and non-teaching staff.

Following are the member of Grievances Redressal Committee for the academic year 2020-21.

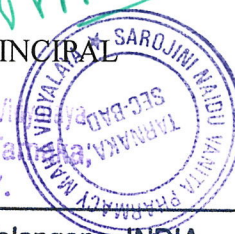
The Committee members shall resolve and redress the grievances of students, parents and others concerned from time to time and as and when required

## GRIEVANCES AND REDRESSAL COMMITTEE MEMBERS

Name	Designation	Position	Signature
Dr. V. Jyothi	Principal	Chairman	
Dr. T. Saritha Jyostna	Professor & HOD	Member- Convener	
Dr. S.Hemalatha	Associate Professor	Member	
Dr .S. Anuradha	Associate Professor	Member	
Smt. K .Vinutha	Assistant Professor	Member	

PRINCIPAL

Sarojini Naidu Vanita Pharmacy Maha Vidyalaya  
Vijayapuri Colony, S.Lalaguda, Tarnaka,  
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DATE : 15/06/2020

**CIRCULAR**

The meeting of Grievance redressal committee will be held on 16<sup>th</sup> June 2020 at 11:30 A.M at SNVPMV Faculty Meeting Hall.

**AGENDA:**

- Grievance 1: Grievance about quality of food at hostel mess from hostilities.
- Grievance 2: Grievance about the check -in- time extension from postgraduate students .
- Grievance 3 : Grievances redressal about extension of library timings during university exams.
- To discuss actions taken on the minutes of the previous meeting.



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**PRINCIPAL**

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## MINUTES OF GRIEVANCE-REDRESSAL COMMITTEE MEETING

Minutes of Grievance-redressal committee is held on 16<sup>th</sup> June 2020 at 11:30 A.M at SNVPMV Faculty Meeting Hall .

- |                          |            |                                                                                   |
|--------------------------|------------|-----------------------------------------------------------------------------------|
| 1. Dr.V.Jyothi           | - Chairman |  |
| 2. Dr. T .Sarita Jyostna | - Convener |  |
| 3. Dr.S.Hemalatha        | - Member   |  |
| 4. Dr. S.Anuradha        | - Member   |  |
| 5. Mrs. K. Vinutha       | - Member   |  |

After discussing the agenda, the committee unanimously resolved the following:

- Grievance 1: Hostel committee was suggested to look into the quality of food in the hostel mess.
- Grievance 2: The committee discussed about the check-in-time extension for post graduate students and decided not to relax the same.
- Grievance 3: The library committee will be asked to look into the possibility of extension of library timing to 9:00 PM during the university exams. Chief librarian will be instructed to extend the library timings.
- Suggestions box : There were no suggestions received from the suggestion box.



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