

# SAROJINI NAIDU VANITA PHARMACY MAHA VIDYALAYA

College for Women (Sponsored by The Exhibition Society), Tarnaka, Secunderabad

Affiliated to Osmania University, Approved by AICTE & PCI

ISO: 9001: 2015 Certified Institution

NBA Accredited B. Pharmacy Course

Ref.: SNVPMV/

Date: 11 2 2019

#### CONSTITUTION OF GRIEVANCES AND REDRESSAL COMMITTEE

Sarojini Naidu Vanita Pharmacy Mahavidyalaya established Grievance cell in the year 2018 in the month of March, with the aim to address the grievances from students, parents, teaching and non-teaching staff.

Following are the member of Grievances Redressal Committee for the academic year 2019-20.

The Committee members shall resolve and redress the grievances of students, parents and others concerned from time to time and as and when required

#### GRIEVANCES AND REDRESSAL COMMITTEE MEMBERS

Name	Designation	Position	Signature
Dr. V. Jyothi	Principal	Chairman	M
Dr. T. Saritha Jyostna	Professor & HOD	Member- Convener	8
Dr. S.Hemalatha	Associate Professor	Member	<u>U</u>
Dr . S. Anuradha	Associate Professor	Member	#
Smt.N. Indira Rani	Assistant Professor	Member	Judies

PRINCIPAL

Sarojini Naidu vanita Pharmaey MahPRING Vijayapuri Colony, S.Lalaguda, Tajitak

Secunderaha

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DATE: 15/06/2019

## **CIRCULAR**

The meeting of Grievance-redressal committee will be held on 16<sup>th</sup> June 2019 at11:30 A.M at SNVPMV Faculty Meeting Hall.

### AGENDA:

- Grievance 1: A student complained that a professor was being verballyabusive in class.
- Grievance 2: An employee complained that they were being discriminated against due to their age.
- To discuss actions taken on the minutes of the previous meeting.

PRINCIPAL

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Sarojini Naidu vanita Pharmacy Maha Vidyalaya Vijayapuri Colony, S.Lalaguda, Tarnaka, Secunderabad-500 017.

## MINUTES OF GRIEVANCE-REDRESSAL COMMITTEE MEETING

Minutes of Grievance redressal committee is held on 16<sup>th</sup> June 2019 at 11:30 A.M at SNVPMV Faculty Meeting Hall

1. Dr.V.Jyothi

- Chairman

2. Dr. T .Sarita Jyostna

- Convener

3. Dr.S.Hemalatha

- Member

4. Dr.S. Anuradha

- Member

5. Mrs. N.Indira Rani

- Member 0

After discussing the agenda, the committee unanimously resolved the following:

- Grievance 1: The Committee will meet with the professor to discuss the student's complaint. The Committee will also meet with the student to get more information and to see if there is anything else that can be done to resolve the issue.
- Grievance 2: The Committee will investigate the employee's complaint of discrimination. The Committee will meet with the employee to get more information and to see if there is any evidence to support their claim. The Committee will also meet with the employee's supervisor to get their perspective on the situation.
- The Committee may also decide to take other actions on the new grievances, such as mediation, referring the grievances to other departments, or taking disciplinary action against the individuals involved.
- The Committee may also discuss other grievances at its meetings, such as grievances that are still under investigation or grievances that have been resolved.

 The Committee may also decide to discuss other topics at its meetings, such as ways to improve the grievance process or ways to prevent grievances from happening in the first place

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