SAROJINI NAIDU VANITA PHARMACY MAHA VIDYALAYA

College for Women Tarnaka, Secunderabad. (Sponsored by the Exhibition Society,

Affiliated to Osmania University, Approved by PCI ISO: 9001:2015 Certified Institution NBA Accredited B.Pharmacy Course

Ref.: SNVPMV/

Date: 21-02-2023

CONSTITUTION OF GRIEVANCES AND REDRESSAL COMMITTEE

Sarojini Naidu Vanita Pharmacy Maha Vidyalaya established the Grievance Cell in March 2018, intending to address the Grievances of students, parents, teaching staff, and non-teaching staff.

Following are the Grievances Redressal Committee members for the Academic year 2023-24.

The Committee members shall resolve and redress the grievances of students, parents, and others concerned as and when required.

GRIEVANCES AND REDRESSAL COMMITTEE MEMBERS

Name	Designation	Position	Signature
Dr. T. Saritha Jyostna	Principal	Chairman	8
Dr. B. Siva Jyothi	Associate professor	Member-Convener	4
Dr. S. Hemalatha	Professor &HOD	Member	<u>U</u>
Dr. S. Anuradha Bai	Professor	Member	#
Smt. N. Indira Rani	Assistant Professor	Member	Indurg

PRINCIPAL

Sarojini Naidu Vaaita Pharmacy Maha Vidyalaya Vijayapuri Colony, S.Lalaguda, Tarnaka Secunderabad-500 017.



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Minutes of the Meeting - Grievances and Redressal Committee

Date: 19th June 2023

Time: 10 AM to 12 PM

Venue: Faculty Meeting Hall, SNVPMV

Committee Members Present:

• Dr. T. Saritha Jyostna, Principal (Chairperson)

• Dr. S. Hemalatha, Professor & HOD (Member-Convener)

• Dr. S. AnuradhaBai, Associate Professor (Member)

• Dr. B. Siva Jyothi, Associate Professor (Member)

• Smt. N. Indira Rani, Assistant Professor (Member)

I. Welcome and Introductions

The Chairperson Dr. T. Saritha Jyostna, welcomed all committee members and thanked them for their attendance.

II. Review of Previous Meeting Minutes (Line 1997)

• Dr. S. Hemalatha .Briefly summarized the key points and action items from the previous meeting.



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III. Grievances Received

- Number and types of grievances received since the last meeting (e.g., student complaints, staff concerns, parental issues) were discussed.
- Discussed each grievance without disclosing any confidential details.

IV. Discussion on Grievance Redressal Process

 Discussed any improvements or modifications needed to the grievance redressal process to ensure efficiency and fairness.

PRINCIPAL

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